



Radically positive engagement with radically positive results



## New Council? Build a strong foundation with Council SmartStart

**Council SmartStart** gives your new council the tools needed for a successful, collaborative four-year term.

This six-hour workshop creates a strong foundation for councils and senior staff as you work together to set shared values, practice respectful communications, manage constructive conflict and foster an engaged community.

Led by public engagement and leadership professional, Maureen “Mo” Douglas, **Council SmartStart** features the following sessions:

- **Values Setting:** Determine what values will define your four-year term
- **Building Trust:** Create Greater Team and Community Collaboration
- **Making Shift Happen:** Foster a Positive, Dynamic Change Environment
- **Respectful Communications:** The Heart of a Healthy Working Group

**Council SmartStart** will enable newly elected officials and senior staff to work effectively and collaboratively by:

- Developing shared values
- Understanding benefits and techniques for healthy conflict
- Working productively and positively in a changing environment
- Engaging community and each other with respect and transparency

With humour, infectious enthusiasm and dynamic interactive discussions, Maureen shares ideas and tools that result in practical, effective leadership skills for your team. **Booking now for early 2015.**

**Give your community a SmartStart. Call 604.388.8804**

*For 25 years, Maureen Douglas's strategies have yielded great results for local governments, Olympic organizing committees, major events, First Nations, tourism and industry associations. Mo is passionately committed to affecting positive change with her clients, helping take them from good to great. Find out more at [www.maureendouglas.com](http://www.maureendouglas.com)*

